

Parkdale CHC & Queen West – Central Toronto CHC Integration Exploration May 25, 2016

The Parkdale Community Health Centre (PCHC) and Queen West – Central Toronto CHC (QWCHC) Boards of Directors are proposing to integrate our two organizations to create a combined entity that can better serve our clients and communities.

We believe that integrating will increase our ability to impact and improve health outcomes for the similar client populations we serve. It will enable us to meet the challenges and respond to the opportunities in a transforming health care system while ensuring organizational sustainability. Integration will also create the ability to leverage the expertise and capacity in both Centres. An integrated CHC will be well-positioned for future growth and leadership by building on the strengths of our existing partnerships, collaborations and shared commitment to providing high quality care.

Guided by our mission statements and shared values, the Boards of Directors are leading a process and taking steps to bring the two organizations together. The integration is expected to be formalized in late 2016, pending the outcome of the consultation and due diligence process, which will identify any major roadblocks to integration. The integrated entity will continue to be a CHC funded by the Ontario Ministry of Health and Long Term Care through the Toronto Central Local Health Integration Network.

We remain dedicated to the client populations we currently serve. We want to reassure our clients and our partners that as an integrated organization we will continue to serve these clients and support our communities at all our current locations.

This is the start of the stakeholder engagement process for our clients, staff, volunteers, and our partner organizations. We encourage you to send us feedback through a confidential survey that can be found here: <https://www.surveymonkey.com/r/R7MW8CH>. You can also share your written feedback by leaving a message in the Integration Comment boxes located throughout both Centres. Feedback can also be sent by email to info@pchc.on.ca or engagement@ctchc.com. Alternatively you may send your input directly to: Angela Robertson, ED, QWCHC (arobertson@ctchc.com) or to Shirley Roberts, ED, PCHC (Shirley.Roberts@pchc.on.ca).

We encourage you to share any feedback you wish to offer as we proceed with the consultation. The Boards of Directors will review all feedback from clients, staff and communities before proceeding.

Sincerely,



Anu Radha Verma, Chair
Parkdale CHC



Kelley Myers, Chair
Queen West- Central Toronto CHC

Profiles

Parkdale Community Health Centre (PCHC) is situated in a vibrant, multicultural, inner-city neighbourhood of Parkdale in downtown west Toronto. We work with the community, in all its diversity, to address its health-related needs through the delivery of primary health care, health promotion, counselling, advocacy, community development and action. PCHC is proud to be accredited through the Building Healthier Organizations program.

We give priority to individuals and groups who traditionally encounter barriers to high quality health care services, including marginalized or vulnerable populations such as newcomers, racialized communities, people who are homeless or living near the street, people with mental health challenges and addictions, people living with visible and invisible disabilities, isolated seniors, LGBTQ communities and people living in poverty.

Queen West — Central Toronto Community Health Centre is a non-profit registered charity, community-based health and wellness service organization governed by a Board of Directors. We are an accredited Community Health Centre and a member of the Association of Ontario Health Centres.

We offer a broad range services including primary care, dental care, health promotion, counselling and mental health supports, HIV and Hepatitis C supports and education, anonymous HIV point of care testing, wellness group programming, practical supports (legal, employment and housing), harm reduction and illness prevention, advocacy, and community engagement and development.

We work to improve the health and well-being of individuals and communities who are at risk and/or face barriers to accessing high quality health care services and supports. Priority is given to low-income people, adults, seniors and youths who are homeless and street-involved, people who use drugs, people living with mental health issues, immigrants and refugees.