

Review of BHO accreditation report findings improvements made since—2004 report

- **Develop more clear terms of reference for Board committees in terms of reporting and accountability**—response governance review improved committee structure and clarity by eliminating standing committees except for the Executive Committee, annually working groups will be formed to undertake assigned pieces of work this will allow renewed and clear accountabilities for these working groups

Board minutes clearly reflecting the work of the Board and any committees which report to it.



- the Board has developed a standardized template for the Board minutes, agenda, and Executive Director report to ensure that all standards are met

Continue to develop Board self assessment



- Board has developed and implemented a Board evaluation policy and tool

Written policy for staff rights



- concern over different statements as per collective agreements –developed a standalone policy

Data improvements



- lack of ability to collect and analyze certain data—reconfigured IT team—Clinical Data Coordinator/IT hardware expert, developed IT collection policies,-for regular reporting and discussions with staff—incorporating it into the Evaluation Plan and Policy and Program Planning Policy –these improvement have improved reporting to the Board of Directors (Trusteeship), Client and Service Information Systems and interdisciplinary care