



Parkdale



Queen West

**Parkdale Queen West  
Community Health Centre**

## **QUEEN WEST SITE - PARKDALE QUEEN WEST COMMUNITY HEALTH CENTRE Registered Nurse (RN) – Relief/Locum**

Parkdale Queen West CHC is a non-profit registered charity, community-based health organization committed to improving the health of community members, particularly those at risk for poverty and discrimination. Our multi-disciplinary approach includes the provision of primary health/dental care, counselling, harm reduction, community development, advocacy, and innovative partnerships with other organizations. Parkdale Queen West is a leader in the development of inner-city health services focusing on the needs of homeless and street involved adults and youth, families, children and individuals living in the catchment area. Parkdale Queen West is a pro-choice and LGBTTQ and 2-Spirit -positive organization committed to employment equity and anti-discrimination. Our facilities are fully accessible.

Parkdale Queen West Community Health Centre (PQWCHC) is developing and evaluating a demonstration supervised injection health service, integrated into the continuum of health promotion, primary care and harm reduction services at the PQWCHC - Queen West site.

### **GENERAL RESPONSIBILITIES**

The Relief/Locum Registered Nurse works as part of the multi-disciplinary integrated Supervised Injection Service (SIS) staff team. Working within the context of a client-centered care model, the vision/values of PQWCHC, in accordance with the Ontario Nurses' Association (ONA) and the Registered Nurses' Association of Ontario (RNAO) Standards of Practice and working within a harm reduction framework, the Nurse supervises participants administering their own injections with a variety of acute and chronic illnesses/diseases, including communicable diseases, substance use and general health issues.

The SIS Relief/Locum RN works collaboratively with interdisciplinary SIS team members, other health care professionals/providers, clients, and communities in the identification and resolution of health and social issues and integration of care, makes referrals to other service providers and strives for excellence in client centered care and education.

The Relief/Locum RN provides health care and treatment for clients who use injection drugs within the SIS, many of whom have soft tissue damage and injuries, chronic illnesses as well as complex health and social needs. This care may be carried out independently, under the guidance of Medical Directives, or in consultation with PQWCHC primary care physicians or other relevant providers as appropriate. The Relief/Locum RN works in the SIS within the health centre.

### **ACCOUNTABILITY**

The SIS Relief/Locum Registered Nurse reports to the Supervised Injection Service Manager.

### **SPECIFIC RESPONSIBILITIES**

- Greets and engages clients, assesses eligibility for the SIS, initiates intake into the service, and orients them to the service, space and SIS client agreements
- Supports a welcoming, non-judgmental, relaxed and safe space for clients
- Establishes a therapeutic relationship and develops rapport with clients
- Works independently, under the guidance of Medical Directives, or in consultation with other PQWCHC primary care providers or other relevant inter-professional team members as appropriate
- Completes intakes and assessments, when required, and acts as an entry point into the SIS and other health or social services at PQWCHC and beyond including:
- History taking regarding medical/health background, psycho social, economic, functional and family status for individuals wishing to access the SIS who may require more intensive assessment and support
- Assesses client knowledge of injection process and works to achieve the best possible health outcomes for each client
- Physical examinations and nursing assessments including basic wound care related to injection drug use, basic primary care, routine diagnostic tests and referrals
- Consultation with other health professionals as required to establish a diagnosis and plan of care
- Discussion of health issue/diagnosis with the client and implementation of an appropriate plan of care
- Supervises SIS clients to administer their own injections, who may present with a variety of acute and chronic illnesses/diseases
- Provides education and counseling using a harm reduction approach to clients regarding safer injection techniques and in such matters as sexual health
- Assesses, responds to and manages overdose events. Provides overdose prevention education
- Initiates emergency response if necessary, as per established protocols
- Works with other SIS staff to maintain flow of clients into and out of each client area of the SIS
- Dispenses medications such as antibiotics to clients without access to medication as delegated by a Health Centre physician and Medical Directives
- Provides health-related equipment or supplies to clients, including harm reduction supplies, and advises on proper use
- Provides brief counselling support to clients
- De-escalates conflict with or among clients in accordance with established policies and protocols
- Provides referrals to health, social services and substance use treatment services for SIS clients
- Follows established documentation protocols and maintains clear, accurate and timely written documentation in accordance with established procedures and policies of their respective regulatory bodies, the MOH and PQWCHC
- Participate in organizational training and development aligned with the roles and responsibilities for the position
- Maintains a hygienic working environment, conducts infection control tasks in accordance with related policies and procedures
- Performs other related duties, as required

**Also responsible for working in a manner that:**

- Preserves confidentiality and seeks to minimize risk
- Incorporates counselling, case support and harm reduction strategies and recognizes the determinants of health
- Incorporates and strengthens interdisciplinary teamwork and a collaborative approach to the PQWCHC's work
- Respects and values the diversity of communities and individuals
- Contributes to PQWCHC activities to collect, analyze and report on data, as applicable
- Maintains competence, and where applicable, a professional license to practice
- Reflects PQWCHC's Mission, Values and Service Delivery Approach
- Follows Health Centre policies and procedures
- Communicates clearly, listens accurately, is open to feedback, handles conflict appropriately, and displays sensitivity to others
- Participates in PQWCHC's commitment to being a discrimination-free health centre

**SKILLS AND QUALIFICATIONS:**

- Undergraduate degree in nursing from a recognized university and/or combination of nursing diploma and additional relevant courses/training
- Current registration as a Registered Nurse with the College of Nurses of Ontario and RNAO membership
- 1-3 years' experience in a community setting or combination of community and hospital or public health settings; experience in primary care or street/outreach nursing setting is an asset
- Front line and harm reduction experience, would be an asset; values aligned with a harm reduction approach to service delivery
- Experience working with people who use drugs, racialized populations, Indigenous peoples, women who engage in sex work, prisoners/ex-prisoners, people with mental health challenges, and people who have experience trauma, would be an asset
- Experience in emergency response
- Proficiency in the use of computers and various software applications
- Excellent written and verbal communication skills
- Proficiency in language (s) other than English considered an asset

The successful candidate will demonstrate a willingness to participate in Parkdale Queen West's commitment to becoming a discrimination-free health centre and an ability to work interdependently and respectfully in a multi-disciplinary team. Languages other than English are an asset. To better represent the communities we serve, applications from members of Aboriginal peoples, racial or cultural minority groups, people with disabilities and LGBTTQ and 2 spirit communities are encouraged to apply. Parkdale Queen West is committed to providing accommodations for people with disabilities. If you require an accommodation, we will work with you to meet your needs.

**Salary Range: \$31.90 - \$37.90 /hr. + 9% in lieu of benefits**

**Please note this is a contract bargaining unit position within the Ontario Nurse's Association (ONA).**

**Please forward your cover letter and resume by Monday, December 11, 2017 to:**

**Hiring Committee**

**E-Mail: [hiring@ctchc.com](mailto: hiring@ctchc.com)**

**Subject Line: CTCHC Job # SIS 04**

**Parkdale Queen West Community Health Centres**

**168 Bathurst Street, Toronto ON M5V 2R4**

***We regret that only those to be interviewed will be contacted.***