



Parkdale



Queen West

**Parkdale Queen West
Community Health Centre**

**QUEEN WEST SITE - PARKDALE QUEEN WEST COMMUNITY HEALTH CENTRE
Harm Reduction Peer Worker – Supervised Injection Service
Internal/External Posting**

Parkdale Queen West CHC is a non-profit registered charity, community-based health organization committed to improving the health of community members, particularly those at risk for poverty and discrimination. Our multi-disciplinary approach includes the provision of primary health/dental care, counselling, harm reduction, community development, advocacy, and innovative partnerships with other organizations. Parkdale Queen West is a leader in the development of inner-city health services focusing on the needs of homeless and street involved adults and youth, families, children and individuals living in the catchment area. Parkdale Queen West is a pro-choice and LGBTTQ and 2-Spirit -positive organization committed to employment equity and anti-discrimination. Our facilities are fully accessible.

Parkdale Queen West Community Health Centre (PQWCHC, Queen West site) is developing and evaluating a demonstration supervised injection health service, integrated into the continuum of health promotion, primary care and harm reduction services at PQWCHC.

RESUME & COVER LETTER HINTS:

1. Please provide a cover letter and resume outlining your experiences as they relate to this work, why you want to do this work, and the particular skills you bring including volunteer and paid work, workshops & life experience
2. Your letter and resume can be handwritten, but it must be neat and easy to read
3. Let us know an easy way to get a hold of you

INFORMATION SESSION FOR INTERESTED APPLICANTS:

When: Thursday, October 5th, 3 - 5pm; Where: Parkdale Queen West Community Health Centre (Queen West site), 168 Bathurst St (Queen and Bathurst), 3rd floor board room

GENERAL RESPONSIBILITIES

The Harm Reduction Peer Worker –SIS, works as part of the multi-disciplinary integrated Supervised Injection Service (SIS) staff team to support the day to day operations of the SIS and SIS client needs. This position works collaboratively with interdisciplinary SIS team members, health care professionals/providers, clients in the identification and resolution of health and social issues and integration of care, makes referrals to other service providers and strives for excellence in client centered care and education.

SPECIFIC RESPONSIBILITIES

- Maintains a hygienic, organized, welcoming, non-judgmental, comfortable, respectful and safe environment in the post injection room (PIR) and sanitizes injection booths as needed
- Monitors and ensures appropriate client flow and numbers of clients into and out of the post injection room and other service areas, in accordance with established staff to client ratios
- Greets, establishes engagement, builds trust and develops rapport with clients
- Assist with orientating clients to the service and supporting service eligibility assessment, when required
- Assesses client knowledge of injection process and works to achieve the best possible health outcomes for each client
- Provides overdose prevention education to clients and assists other SIS staff in managing overdose events
- De-escalates conflict with or among clients, according to established protocols
- Provides education regarding safer injection technique and the proper use of all injection supplies
- Provides harm reduction materials and information to clients and ensures disposal of used equipment in accordance with established protocols
- Seeks out opportunities to provide peer-to-peer support, education, and referrals to health and community services within and outside PQWCHC
- Assists with stocking/inventory of supplies
- Works collaboratively with other staff team members, participates in inter-disciplinary case conferences and team meetings, and supervision as required by the PQWCHC, and shares knowledge of IDU community with other SIS staff
- Helps to ensure operations of the SIS comply with all exemption requirements and guidelines
- Preserves confidentiality and seeks to minimize risk
- Incorporates health promotion and harm reduction strategies and recognizes the determinants of health
- Contributes to PQWCHC's activities to collect, analyze and report on data, and participates in research as applicable
- Assists in orienting new SIS staff
- Performs other related duties, as required

QUALIFICATIONS

- Personal experience and knowledge of drug use, specifically injection drug use
- Personal experience of homelessness or street-involvement considered an asset
- Volunteer or work experience with a harm reduction program and knowledge of harm reduction strategies
- Knowledge of and experience providing peer-to-peer support
- Familiarity with the community members in the Queen West and Bathurst area considered an asset

- Ability to de-escalate conflicts, and confidence in asserting and maintaining strong boundaries
- Experience with overdose prevention and response. Experience intervening in overdoses and/or training, including Naloxone administration, would be considered an asset
- Knowledge of community services and resources, and good advocacy skills
- Good communication skills, ability to actively listen, open to feedback and willing to learn
- Good people skills – open, non-judgmental and demonstrated display of sensitivity to others
- Respects and values the diversity of communities and individuals
- Drug and sex-positive outlook a must. Anti-oppressive, anti-racist and harm reduction approach
- Experience working with people who use drugs, racialized populations, Indigenous Peoples, women who engage in sex work, prisoners/ex-prisoners, people with mental health challenges, and people who have experience trauma, would be an asset
- Ability to attend 4-hour work shifts, to work independently and as part of a team, and be reliable
- Basic use of computers and various software applications

Accountable to: SIS Manager

The successful candidate will demonstrate a willingness to participate in Parkdale Queen West's commitment to becoming a discrimination-free health centre and an ability to work interdependently and respectfully in a multi-disciplinary team. Languages other than English are an asset. To better represent the communities we serve, applications from members of Aboriginal peoples, racial or cultural minority groups, people with disabilities and LGBTTTQ and 2 spirit communities are encouraged to apply. Parkdale Queen West is committed to providing accommodations for people with disabilities. If you require an accommodation, we will work with you to meet your needs.

Compensation: \$16.07/hr. (approximately 4 hours/week) with paid sick time

Please forward your cover letter and resume by 5:00 pm Wednesday, October 11th 2017 to:

Hiring Committee

E-Mail: [hiring@ctchc.com](mailto: hiring@ctchc.com)

Subject Line: CTCHC Job # SIS 03

OR HAND DELIVER TO:

Human Resources

Parkdale Queen West Community Health Centres

168 Bathurst Street, Toronto ON M5V 2R4

We regret that only those to be interviewed will be contacted.